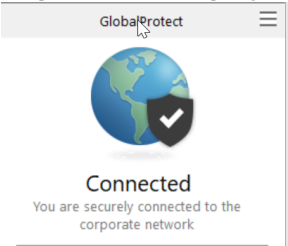
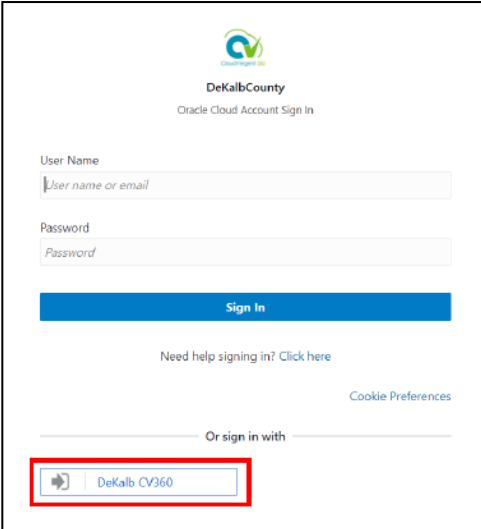


CV360 Login Guidance

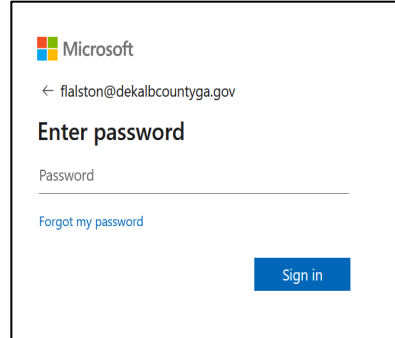
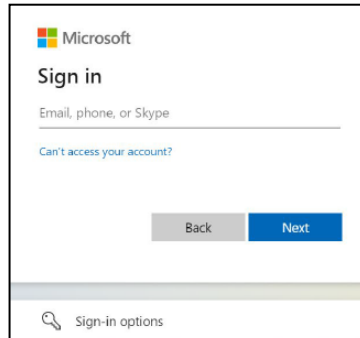


How to log into CV360 – For Users with County Network Account
[CLICK HERE](#) to take the CV360 online trainings on the DeKalb Training Hub site before accessing

Step 1	If working remotely, login to the County’s Network (Global Protect) – Not required for Employee Self Service Access 
Step 2	You can access CV360 by clicking this link . You may copy the below link to your browser.
Step 3	On the Sign-In page, click on DeKalb CV360 

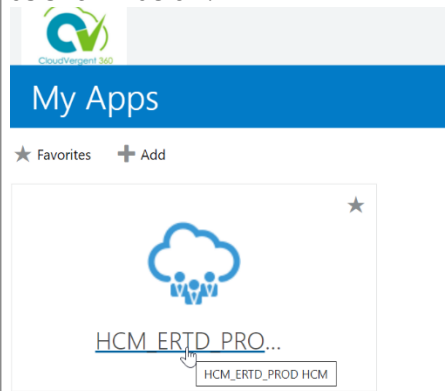
Step 4

You will be redirected to the County's Microsoft login page. Enter your **email address** and select the **Next** button. Enter your password and Multifactor Authentication (MFA), if required, and select the **Sign-In** button.



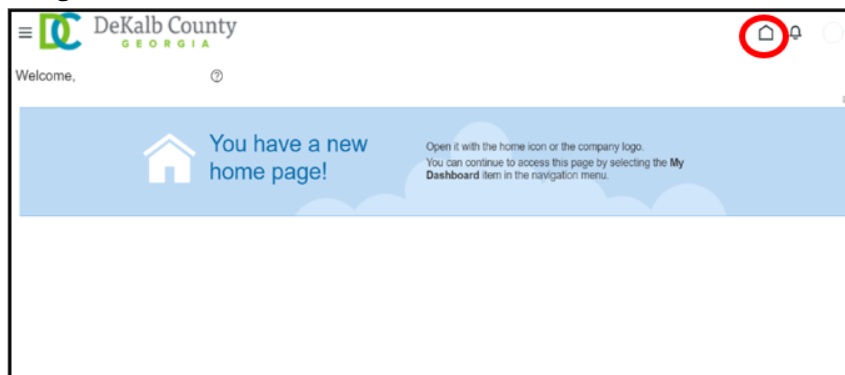
Step 5

You will be redirected to the MY APPS page upon successful sign in/authentication. Click on **Oracle Cloud HCM_ERTD_PROD_HCM** to access CV360 application instance as shown below.



Step 6

You will now be directed to the CV360 Home Page. Click on the home button to start using CV360.



Troubleshooting

Tip: If you are not working in ESS and some of your tiles disappear, check whether your VPN connection has timed out. If it has, log out of CV360, reconnect to the VPN and log back in to CV360.

If you are experiencing CV360 issues, support is available. Please submit a Help Desk ticket or request your Department's Payroll Coordinator to submit a ticket on your behalf [HERE](https://helpdesk.dekalbcountyga.gov). (<https://helpdesk.dekalbcountyga.gov>)